

## TERMS AND CONDITIONS - CRYSTAL LAGOONS® WEBSITE

### About

The following Terms and Conditions of Use and Privacy Policy regulate the use of the Web site “www.crystal-lagoons.com” (the “Site”) and “https://www.crystal-lagoons.com/public-access-lagoons/” (the “Landing Page”).

” User” is any person who accesses the Site or the Landing Page, who declares to be of legal age. Crystal Lagoons may update at any time the Privacy Policy and the Terms and Conditions of Use of the Site indicated herein, and the updated version will be published on the Site.

### Intellectual Property

Crystal Lagoons group owns the intellectual and industrial property rights of the Site and the Landing Page and its elements (or is duly authorized to so), by way of example, but not limited to: trademarks, logos, images, audio, videos, trademarks, software, among others. The use of the Site or the Landing Page does not grant any license or any other kind of right of the patents, copyrights, trademarks, or any other type of intellectual or industrial property of Crystal Lagoons.

### Exclusion of Liability

Crystal Lagoons will not be responsible for damages caused to the user or third parties due to (for example, but not limited to) errors in the information, non-availability of the Site, or the Landing Page or transmission of viruses or other malicious programs.

### Links to Third Party Sites

The Site and Landing Page may contain links to Web pages of clients, project developers, and other third parties. Crystal Lagoons is not and will not be responsible for the content of those pages or the links that these third party pages may contain.

### Advertising Materials of Third Parties

The Site or the Landing Page may show third-party advertising. Crystal Lagoons is not and will not be responsible for the content of such third-party advertising.

## PRIVACY POLICY OF THE WEB SITE OF CRYSTAL LAGOONS®

### Objective and Collection of Personal Data

The user is not obliged required to provide personal information by solely navigating through the Site or Landing Page or the Landing Page. However, if the user desires to submit a question to Crystal Lagoons through the “Contact Us” option of the Site or “Contact Form” of the Landing Page, <https://www.crystal-lagoons.com/public-access-lagoons/>, specific personal data will be collected to provide an answer. Therefore the user must accept this Privacy Policy. In this section, we request information such: as your name, company, an area in the company, country, region, and e-mail.

This information will be stored to answer your questions. It may be forwarded to the international offices of Crystal Lagoons according to the information indicated in the “Contact Us” section to provide an answer and contact you. As well, Also, Crystal Lagoons may store your data to send you advertising information through our newsletter, and personal data may be collected and shared as described in section **Cookies** illustrating the use of Cookies below.

### Consent and Rights of the User

By accepting this Privacy Policy, the user agrees that his data may be processed according to the purposes and in the manner indicated in the previous paragraph this Privacy Policy. The user may request access, rectification or cancellation of their the data at any time to [branding@crystal-lagoons.com](mailto:branding@crystal-lagoons.com).

### Confidentiality

Crystal Lagoons will seek to ensure the correct use and treatment of the user’s data securely and confidentially, per the terms of this Privacy Policy.

### Cookies

The user acknowledges and accepts that access to the Site may involve the use of cookies, for example (but not limited) to improve navigation, identify the language of use, or other information related to the use of the Site. If you continue browsing the Site after having been informed of this fact and/or after accepting this Privacy Policy, you agree to the use of Cookies.

The Site currently uses cookies such as Google analytics and Upland Software, Inc., through its LeadLander product (“LeadLander”). Likewise, Cookies such as Google Analytics provide information about navigation guidelines and traffic measurement; therefore, specific anonymous data may be collected for statistical purposes such as IP number, date, time of entry, and exit of the Site.

As part of your use of the Site, cookies will be installed onto your computer on behalf of LeadLander. You acknowledge and accept the placement of such cookies, which will collect data about your use of the Site and other sites and services which utilize LeadLander's services.

Since you already provide us with personal information (including name, e-mail address, company affiliation, and similar personally identifying data), we may provide this information to LeadLander. They can associate it with the cookie we have installed on your computer and will allow LeadLander to identify you on other sites that utilize the service and share your information with the third parties who operate those sites.

More information on LeadLander's privacy policy and how services operate and use data from our sites at <https://uplandsoftware.com/privacy>.

Remember that your browser always allows you to set up the use of cookies.

## **Newsletter Crystal Lagoons**

Informs its customers and users regarding business opportunities, the technology, advertising information, among other topics of interest. To subscribe, you must indicate: name, company, region, and your e-mail, accepting the processing of your data following this Privacy Policy.

You can always withdraw your registration from the newsletter by clicking on the "unsubscribe" section or by sending a request to this the e-mail: [branding@crystal-lagoons.com](mailto:branding@crystal-lagoons.com)